



Restorative Health Clinic

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Thank you for scheduling video teleconferencing appointment at Restorative Health Clinic

Please read the following important information about video conferencing with our physicians and initial/sign your consent.

TECHNOLOGY We will be conversing via a secure video conferencing system, which can be done via your computer or smartphone. The physicians at Restorative Health Clinic use Zoom. Here is what you need to do.

- ◆ You will need to sign up and download the software or app to your computer or phone so that you can use Zoom.
- ◆ An invitation to an appointment will be forwarded to you via our patient portal which allows you to ‘join’ the appointment just by clicking on the link.
- ◆ You can get the best sound quality by using the video conferencing system on your computer that has a built in microphone. Your physician will need to be able to hear you clearly.
- ◆ Make sure you're in a spot with a strong wifi signal or connect via ethernet directly to your Internet source.
- ◆ No recording may be made of the appointment without consent of the Restorative Health Clinic physician.

Initial _____

CONDITIONS OF APPOINTMENT Your physician will need to confirm that it is indeed you.

- ◆ You will need to have excellent lighting so that your physician can see you clearly to be able to identify you.
- ◆ Make sure you are in a safe and private location. No other person may be in the room out of view unless you and the Restorative Health Clinic physician consent.
- ◆ You may be asked to have a thermometer and/or blood pressure cuff at hand.

Initial _____

PRIVACY Telemedicine involves electronic communication of your personal medical information to a practitioner.

We take precautions to ensure your privacy but cannot make any guarantees regarding the HIPAA-compliance of this technology. In the event of a technical failure, the Restorative Health Clinic physician/clinic is not responsible for information loss. Likewise, we expect you to respect confidentiality. Recording of sessions is strictly prohibited unless approved by physician.

Initial _____

PAYMENTS, FEES & INSURANCE

- ◆ Restorative Health Clinic will not bill any insurance company for these services.
- ◆ This type of appointment will be charged the same rate as appointments in the clinic.
- ◆ Patient must have an active credit card on file with Restorative Health Clinic.
- ◆ Patient agrees that credit card will be charged for video appointment without notification.
- ◆ If patient wants an invoice they will call and request it be mailed or emailed by office employees.
- ◆ Please provide at least 48 hours’ notice if you need to cancel or reschedule a video appointment. Failing to notify clinic and/or no show may result in a \$100.00 late fee.

Initial _____

I accept, understand and agree to the rules and regulations listed above for the use of video teleconferencing appointments with my physician at Restorative Health Clinic.

Signature

Date _____